



# SOROPTIMIST HOUSE OF HOPE

P.O. Box 1055 • Desert Hot Springs, CA 92240 • 951-849-9491 • [www.recoveryhouseofhope.org](http://www.recoveryhouseofhope.org)

## ANNUAL REPORT FISCAL YEAR 2017-2018 July 1, 2017 – June 30, 2018

### ABOUT SHOH

Soroptimist House of Hope, Inc. (SHOH) is a nonprofit organization founded in 1981 to provide assistance to low-income, chemically dependent women in need of housing and support to establish clean and sober lifestyles. SHOH established the first residential substance use disorders recovery program in Riverside County designed especially for women. Over the past 37 years, SHOH has helped nearly 4,000 women through a comprehensive and effective social model program offering housing, companionship and guidance, therapeutic activities, and a structured daily routine that enables them to establish and maintain sober and productive lives. Our mission is to provide a safe and nurturing environment for women to receive individualized treatment and support to learn the life skills necessary to recover from substance use disorders and become life-long productive members of society.

promote positive socialization and reintegration into mainstream society. Following their completion of the treatment center program, clients are eligible to move to the 6-bed transitional recovery residence to obtain continued housing and support services for up to 120 days. Residents attend 12-step meetings while accomplishing objectives to complete their recovery process by seeking and obtaining employment, paying rent, and contributing to household expenses. Our objective is to help each client recover from substance use disorders, build a sense of self-worth, and develop the skills to live sober and productive lives. By helping women to lead substance-free lives, SHOH contributes to the improvement of their physical and emotional health and supports their efforts to achieve self-sufficiency, which in turn reduces their reliance on public, social and healthcare services.

The recovery residence is licensed and certified by the State of California Department of Health Care Services. In addition, SHOH is a member of the California Consortium of Addiction Programs and Professionals (CCAPP) and all treatment staff members are certified and/or registered drug and alcohol counselors (with all staff members also being successful graduates of our program). The importance and impact of SHOH is effectively communicated through our short video on YouTube ([www.youtube.com/watch?v=6xj1WL2Ivyl](http://www.youtube.com/watch?v=6xj1WL2Ivyl)).



### OUR SERVICES

SHOH provides residential substance use disorders recovery services for women at our Desert Hot Springs, treatment center and our Banning transitional recovery residence. At the 6-bed treatment center, residents participate in a 45 to 90 day program that includes housing, 12-step meetings, individual and group counseling, daily household duties, access to medical services, and life skills and planning workshops. The workshops cover an important variety of topics including relapse prevention, anger management, healthy relationships, parenting, communication skills, vocational goals, and household budgeting and management. Clients also take part in community service activities that



## 2017-2018 ACCOMPLISHMENTS

In program year 2017-2018, our treatment center served 41 women and provided 1,955 bed days, with 42% completing their individual program. Our transitional recovery residence served 19 women and provided 1,312 total bed days. Intake and discharge surveys completed by our clients indicated that 100% are satisfied with the services and support that they received, and that approximately 60% of our clients maintained long-term recovery and self-sufficiency.

The State Department of Health Care Services has certified our treatment center as an approved Drug Medi-Cal service provider for inpatient substance abuse services, and the County of Riverside has authorized SHOH to serve Medi-Cal patients. In addition, we are in the process of being approved as an Incidental Medical Services provider by the State, which will allow us to provide basic medical examinations and services on-site at the Desert Hot Springs treatment center. This expansion of our capabilities and our comprehensive "continuum-of-care" program strategy provides an optimal level of care and support to each client and maximizes their potential to achieve long-term sobriety and success.



SHOH received eight grants from corporations and foundations totaling \$83,200 in fiscal year 2016-2017. Our generous grant funders included Doyle Foundation, Berger Foundation, Employees Community Fund of Boeing California, San Manuel Band of Mission Indians, Spearman Charitable Foundation, Champions Volunteer Foundation, Riverside County Supervisor V. Manuel Perez, and Smart & Final Foundation. We are grateful to every one of our government, corporate, foundation, local business, Soroptimist clubs, and individual supporters whose generosity makes our work possible!

Our fifth annual "A Day of Hope" fundraising event was held on Saturday, May 5, 2018 at the Classic Club in Palm Desert. We had a sold-out house of 130 guests and the event raised \$15,198 (our most successful yet!), with all proceeds designated to providing our valuable services to women in need. Save the date for our 2019 "A Day of Hope" on Saturday, May 4, 2019, 11:30 am - 1:30 pm at the Classic Club.

**SHOH is a IRS 501(c)(3) nonprofit organization**  
**Tax identification no. 95-3652725**

## SHOH BOARD AND STAFF

### Board of Directors

Trish Klimkiewicz, President  
Peggy Redmon, Vice President  
Charlotte Hughlett, Secretary  
Marilyn Alt, Treasurer  
Dot Reed, Past President  
Maria Cox, Director  
Yvonne Parks, Director  
Tim Radigan-Brophy, Director  
Dorothy Warren, Director

### Staff

Cynthia "Oma" Gray, Executive Director  
Lupe Stoneburner, Director/Program Manager - Treatment  
Cindi Handwerk, SUD Counselor I - Treatment  
Leslee Blake, SUD Counselor II - Treatment  
Rebecca Norton, Recovery Residence Manager - Transitional  
Alexcia Ramirez, Night Attendant - Treatment  
Elizabeth Buss, Night Attendant - Treatment  
Christopher Francisco, Grant Writer  
Monica Werner, Marketing  
Mark Guidry, Accounting  
Margaret Henderson, Payroll

## FINANCIAL STATUS

Funding for SHOH is derived from a balanced combination of revenue sources, including individual contributions, government contracts, corporate and foundation grants, proceeds of fundraising events, local Soroptimist club donations, and client fees for our transitional recovery residence. SHOH's financial statements are reviewed on an annual basis by an independent auditor. Our 2017-2018 financials are currently under review and the report will be issued by Smith Marion and Company, CPAs in November 2018.



## IN THE COMING YEAR...

SHOH anticipates serving approximately 42 women at the treatment center and 20 women at the transitional recovery residence in program year 2018-2019 and achieving similar levels of program satisfaction and outcomes as last year. The ultimate measure of our impact is witnessing the transformation of our clients into successful women who are free of the burden of substance use disorders and are leading healthy and happy lives.